

Supplementary Table 1. Questionnaire for satisfaction of telemedicine of physicians ($n = 9$)

Questions for patients	Scores (mean \pm SD)
Q1. Are you satisfied with the system?	7.2 \pm 1.1
Q2. Was the system more useful than the regular clinic visit?	6.0 \pm 1.4
Q3. Were the patients' symptoms more stabilized using the system than with regular clinic visits?	5.8 \pm 1.2
Q4. Was the system user-friendly?	7.2 \pm 1.2
Q5. Was the internet connecting environment of the system good?	5.8 \pm 2.3
Q6. Did you communicate well with your patients using the system?	7.9 \pm 1.6
Q7. Was the system useful for reducing the patient's anxiety?	8.3 \pm 1.2
Q8. Was the system useful for reducing the patient's burden of visiting the hospital?	9.3 \pm 1.1
Q9. Was the system useful for reducing the patient's cost of visiting the hospital?	8.7 \pm 1.3
Q10. Do you want to continue using the system?	8.7 \pm 1.3
Q11. Did using the system reduce your burden in the clinic?	4.0 \pm 1.2

Currently, nine doctors perform telemedicine. Six of them started telemedicine after the coronavirus disease-19 (COVID-19) pandemic. The doctors see 15.0 ± 17.3 patients per month in telemedicine. All doctors who started telemedicine before the pandemic reported that the number of patients using telemedicine increased after the pandemic. SD, standard deviation.